

Fluke Built, Fluke Protected



FLUKE networks®

Reduce unplanned expenses and get the most out of your tools with Fluke Premium Care

When you invest in the best equipment in the industry, you want your money to go as far as possible. Fluke Premium Care provides coverage above and beyond your tool's original product warranty, so you don't need to worry about unexpected downtime caused by damaged test equipment, accessories, or tools in need of calibration or repair.

Choose Fluke Premium Care as a standalone plan or combine it with a product in a bundle, with flexible one-year or three-year term options.

	Standard Warranty	Premium Care Gold
Repair manufacturing defects	✓	✓
Accidental damage and repair	✓	✓
Replacement of damaged accessories	✓	✓
Annual calibration or performance check	✓	✓
Expedited calibration and repair	✓	✓
Priority tech support	✓	✓
Software updates	✓	✓
Expedited shipping	✓	✓
Loaner equipment	✓	✓



PremiumCare

Uptime Protection by

FLUKE networks®

See Terms and Conditions at www.fluke.com/premiumcare for more details. Prices subject to change without notice.



Repair manufacturing defects

Ensuring that your equipment functions as intended maintains accuracy and reliability, thereby reducing downtime and ensuring the longevity of your Fluke product.



Accidental damage and repair

Avoid costly repairs and rest easy knowing your test tool is covered in the event it gets damaged.



Replacement of damaged accessories

Accessories that originally shipped with your unit, like batteries, power adapters, probes and cables, and have been qualified as defective by our technicians will be replaced, free of charge.



Annual calibration or performance check

Ensure your test tool is providing accurate results and adheres to the recommended maintenance schedule by leaving it in the hands of our experts.



Expedited calibration and repair

Your calibration or repair will be expedited with priority next-on-bench service and shipping so you can get back to your work faster.



Expedited shipping

Accelerates the shipping process, reducing the time your equipment spends in transit, while minimizing the overall turnaround time to ensure that your Fluke product is back in your hands and operational as quickly as possible.



Software updates

Maintain peak performance with firmware updates that ensure your tool remains reliable and up to date, automatically applied during equipment calibration.



Priority tech support

Ensures prompt assistance and resolution of technical issues, minimizing downtime by quickly addressing any problems or concerns with your Fluke equipment.



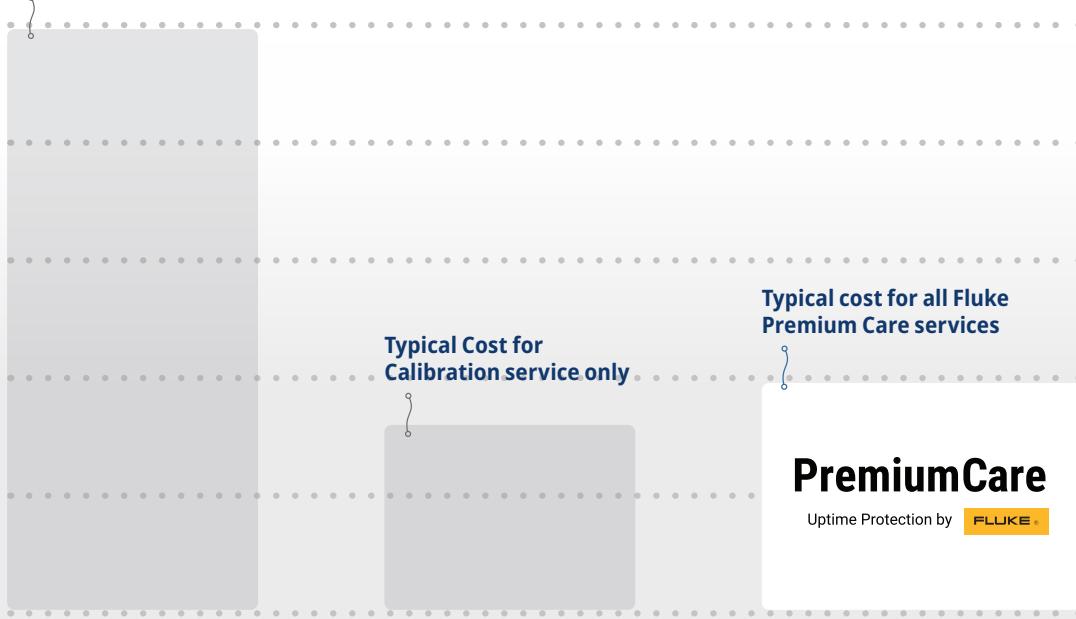
Loaner equipment

Never be without your tool. With a Gold Premium Care plan, we'll send a loaner tool when needed.

Fluke Premium Care gives you calibration and more

—at a similar cost, with added value and peace of mind

Typical cost for multiple services when purchased individually



Fluke Premium Care customers enjoy fewer steps and faster, prioritized service

Customer contacts Fluke	RMA & Shipping label	Customer ships using Fluke's prepaid label	Fluke repairs, calibrates product	Fluke ships product to customer	
1 day	1 day	1 day	5 days	2 days	10 days (typical)

Fluke Premium Care service is up to 2 times faster than purchasing services separately

The diagram illustrates the timeline for different steps in the repair process, comparing Fluke Premium Care (top row) with the standard process (bottom row). The steps are: Fluke provides quote for service, Customer PO/CC approval process, Customer ships product, Fluke repairs, calibrates product, Fluke ships product to customer, and (Without Fluke Premium Care). The timeline is marked with dots, and the duration for each step is indicated below the timeline.

Step	Fluke Premium Care (Top Row)	Without Fluke Premium Care (Bottom Row)
Fluke provides quote for service	1 day	1 day
Customer PO/CC approval process	5 days	5 days
Customer ships product	2-10 days	2-10 days
Fluke repairs, calibrates product	10-15 days	10-15 days
Fluke ships product to customer	2 days	2 days
(Without Fluke Premium Care)		20 to 30 days (typical)



Choose your Fluke Premium Care plan with flexible one-year or three-year term options.

Plan selection chart

Model	Model bundled with Premium Care	1-Year	3-Year
DSX-602	n/a	GLD-DSX-602	GLD3-DSX-602
DSX-602-PRO	DSX-602-PRO/GLD	GLD-DSX-602-PRO	GLD3-DSX-602-PRO
DSX2-5000	DSX2-5000/GLD	GLD-DSX-5000	GLD3-DSX-5000
DSX2-5000QI	DSX2-5000QI/GLD	GLD-DSX-5000QI	GLD3-DSX-5000QI
DSX2-5000QOI	n/a	GLD-DSX-5000QOI	GLD3-DSX-5000QOI
DSX2-8000	DSX2-8000/GLD	GLD-DSX-8000	GLD3-DSX-8000
DSX2-8000QI	DSX2-8000QI/GLD	GLD-DSX-8000QI	GLD3-DSX-8000QI
DSX2-8000QOI	DSX2-8000QOI/GLD	GLD-DSX-8000QOI	GLD3-DSX-8000QOI
DSX2-8000MI	DSX2-8000MI/GLD	GLD-DSX-8000MI	GLD3-DSX-8000MI
DSX2-8000-PRO	DSX2-8000-PRO/GLD	GLD-DSX-8000PRO	GLD3-DSX-8000PRO
CFP2-100-Q	CFP2-100-Q/GLD	GLD-CFP-100-Q	GLD3-CFP-100-Q
CFP2-100-QI	CFP2-100-QI/GLD	GLD-CFP-100-QI	GLD3-CFP-100-QI
OFP2-100-Q	OFP2-100-Q/GLD	GLD-OFP-100-Q	GLD3-OFP-100-Q
OFP2-100-QI	OFP2-100-QI/GLD	GLD-OFP-100-QI	GLD3-OFP-100-QI
LIQ-100	n/a	GLD-LIQ	GLD3-LIQ
LIQ-KIT	n/a	GLD-LIQ	GLD3-LIQ

To see a list of supported countries and full terms and conditions, go to:
www.fluenetworks.com/gold

Contact your local Fluke Networks representative to obtain a quote for your specific products.

PremiumCare

Uptime Protection by 