

Technical Support and Customer Service



Powerful Lab Test Procedures-Development

Dionamix's experienced Application Engineer team is dedicated to lab solutions and test procedures development, application optimization, etc. in food safety, pharmacy, biology and environmental monitoring fields. The team also provides the customers with test procedures verification service.



Completed Solutions

Dionamix's technical support team understands customers needs, provides the customers with application-optimized system configurations, regulation-complied test solutions, as well as responsive and quality customer support.



Quality Training Services

Dionamix offers on-site training service, Dionamix technical support engineers will help the customers better understand the instruments operations and maintenance, provide the customers with the prompt consulting and support on-site and/or remotely.



Comprehensive Customer Service

Dionamix's customer-service center is committed to answering customers' service requirement effectively and professionally.

Performance Parameters of Ultra-3000 Series

Model	Ultra-3660	Ultra-3600	Ultra-3560	Ultra-3400
Light Path	Double beam	Double beam	Split beam	Split beam
Spectral Bandwidth (nm)	0.5/1/2/4	1 or 2	0.5/1/2/4	1 or 2
Wavelength Reproducibility	0.1 nm	0.1 nm	0.2 nm	0.2 nm
Wavelength Accuracy	±0.3 nm	±0.3 nm	±0.3 nm	±0.3 nm
Wavelength Range	190-1100 nm	190-1100 nm	190-1100 nm	190-1100 nm
Noise	±0.00005A	±0.00005A	±0.0001A	±0.0001A
Drift	0.0005Abs/hr	0.0005Abs/hr	0.001Abs/hr	0.0005Abs/hr
Stray Light	≤ 0.03%T	≤ 0.03%T	≤ 0.03%T	≤ 0.03%T
Spectrum Scanning		Standard		
Screen		7" TFT color screen WVGA(800X480)		
Direct Printing		Available		
USB Storage		Available		
Built-in Methods		Available		
Workstation		Available		

HEADQUARTER

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Ultra-3000 Series UV-Vis Spectrophotometer

