Technical Support and Customer Service



Powerful Lab Test Procedures-Development

Dionamix's experienced Application Engineer team is dedicated to lab solutions and test procedures development, application optimization, etc. in food safety, pharmacy, biology and environmental monitoring fields. The team also provides the customers with test procedures verification service.



Completed Solutions

Dionamix's technical support team understands customers needs, provides the customers with application-optimized system configurations, regulation-complied test solutions, as well as responsive and quality customer support.



Quality Training Services

Dionamix offers on-site training service, Dionamix technical support engineers will help the customers better understand the instruments operations and maintenance, provide the customers with the prompt consulting and support on-site and/or remotely.



Comprehensive Customer Service

Dionamixs customer-service center is committed to answering customers' service requirement effectively and professionally.

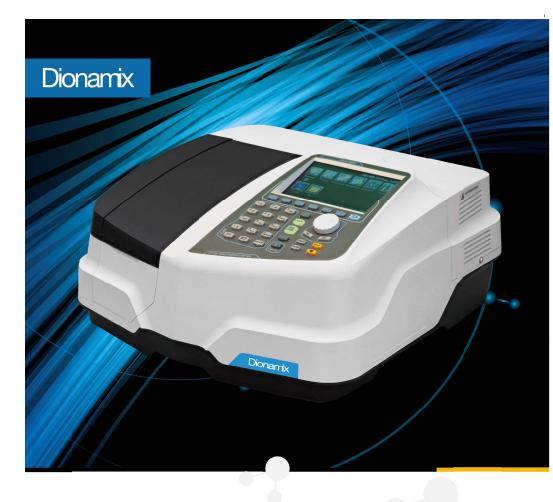
Performance Parameters of Ultra-3000 Series

Model	Ultra-3660	Ultra-3600	Ultra-3560	Ultra-3400	
Light Path	Double beam	Double beam	Split beam	Split beam	
Spectral Bandwidth (nm)	0.5/1/2/4	1 or 2	0.5/1/2/4	1 or 2	
Wavelength Reproducibility	0.1 nm	0.1 nm	0.2 nm	0.2 nm	
Wavelength Accuracy	±0.3 nm	±0.3 nm	±0.3 nm	±0.3 nm	
Wavelength Range	190-1100 nm	190-1100 nm	190-1100 nm	190-1100 nm	
Noise	±0.00005A	±0.00005A	±0.0001A	±0.0001A	
Drift	0.0005Abs/hr	0.0005Abs/hr	0.001Abs/hr	0.0005Abs/hr	
Stray Light	≤ 0.03%T	≤ 0.03%T	≤ 0.03%T	≤ 0.03%T	
Spectrum Scanning		Standard			
Screen	7" TFT color screen WVGA(800X480)				
Direct Printing	Available				
USB Storage	Available				
Built-in Methods	Available				
Workstation	Available				

HEADQUARTER

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Ultra-3000 Series

UV-Vis Spectrophotometer

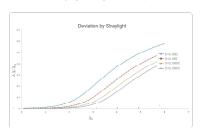
Ultra-3660 Easy to use & Versatile

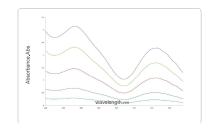


Ultra-3660 UV-VIS Spectrophotometer could help you to accomplish various analysis by its advanced design and user-friendly interface. With it's build-in high resolution color screen and water-proof keyboard, you can easily scan spectrum, monitor kinetic curve, measure unknown sample concentration or even print the report directly via simple operation.

High Performance

▶ Ultra-low stray light design for more precise measurement, Stray light ≤0.03%T under each bandwidth





Easy to Use

➤ Support Flash disk storage and USB print Connectable to PC via LAN and USB ports ➤ 7" TFT color screen WVGA(800X480), graphical interface
Water-proofing design keyboard
Knob button for simple operation



UltraUV Workstation

Friendly Interface

UltraUV workstation adopt intuitive RIBBON style interface design. With the help of build-in measuring mode, UltraUV can easily meet the need from basic measurement to sophisticated research analysis. By dividing the measuring process into "3-Steps", user could comfortably accomplish the process from method edition, measuring operation and results reporting.

Flexible report design

UltraUV report editor is powerful and flexible, by adopting the principle of "what you see is what you get", you can input related data in right position based on requirements. The report can be saved as template for future usage.



Versatile test solutions

UltraUV includes all your needs for spectrum scanning, kinetic testing, photometric measuring and quantitative analysis. With robust data processing function such as interpolation method, grand average, arithmetic and data set, UltraUV satisfy the most sophisticated application requirements.

GLP/GMP regulations compliance

UltraUV is totally compliance with GLP/GMP regulatory. It ensures the data authenticity & standardability by build-in user account access control, audit trail and encrypted data saving algorithm.



Accessories

Automatic 8-cell holder

Enable the automatic switching and measuring of eight 10mm square cuvettes

► Solid sample holder

Used for transmittance/absorbance measurement of a solid sheet sample Sample size: 80L x 40W x 20H mm

- Rectangular long-path cell holder
 Holds two long path cells (light path 5-100mm)
- Diverse types of cuvettes
 Diverse Quartz and glass
 cuvettes with different light path

and volume





Used for testing materials with optical surface, or semi-conductive materials. 5° incident angle can reduce the polarized light to the least. Max. sample size: 100L x 160W x 15H mm

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